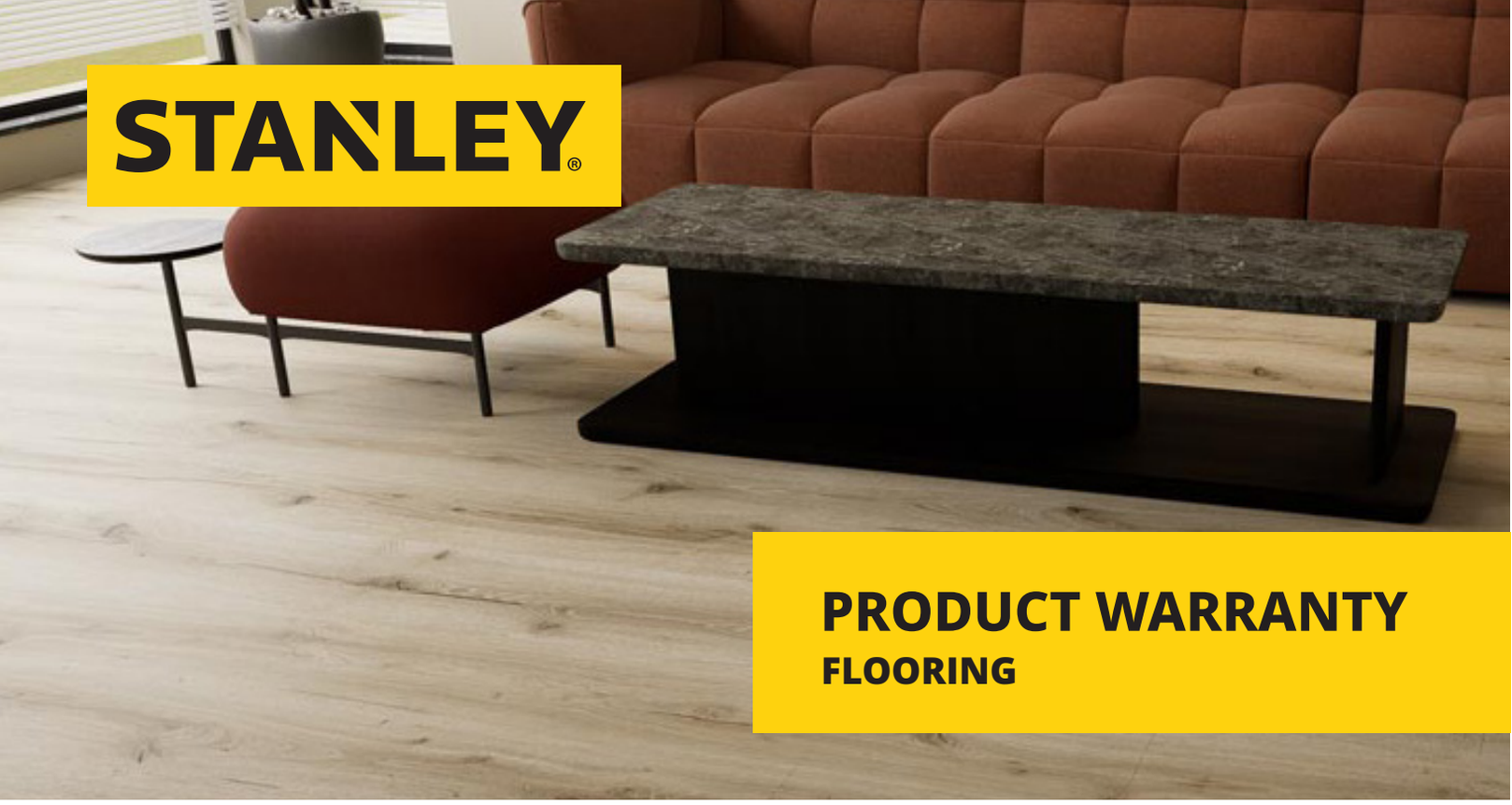


PRODUCT WARRANTY
FLOORING

1. WARRANTOR
This product is imported and distributed by Area Floors, Kiezel Kleine Brogel 57, 3990 Peer, Belgium (warranty-sf@areafloors.com.tr). Area Floors provides the following warranty, in addition to the consumer's statutory rights regarding defects.

Limited warranty — 400 · 600 · 700 Series (SPC wood planks) and 800 Series (SPC stone floor tiles).

Warranty type	Application	Duration
Residential	Home use	25 Years
Commercial	Contract use - per applicable Use Class	10 Years
Structure & joint integrity	Locking systems	Lifetime

2. WARRANTY PERIOD

The warranty period depends on the product category, series, technical specifications and intended use. It begins on the invoice date. In the event of a claim, the period is neither extended nor restarted.

3.1 SCOPE AND PERFORMANCE UNDER THIS WARRANTY

The warranty is limited to latent defects: defects that are not visible before or during installation. In the event of damage within the warranty period, the warrantor provides financial compensation on a pro-rata basis.

3.2 PRO-RATA COMPENSATION

For a valid claim, the initial period is compensated in full (100%); thereafter the compensation decreases each year by a fixed percentage. Removal and reinstallation costs are covered only during the initial period.

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www.areafloors.com.tr/stanley

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This limited warranty does not affect the consumer's statutory rights. Governing law and jurisdiction: Belgium.

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FLOORING
WARRANTY

3.2 PRO-RATA COMPENSATION

TYPE	100% period	Decreasing period	Annual decrease
Residential - 25 years	Years 0-2	Years 3-25	4% (1/25) per year
Commercial - 10 years	Years 0-1	Years 2-10	10% (1/10) per year

Labour costs

Period	Professional installation (invoiced)	Self-installed
Years 0–2 (0–1 commercial)	Material + 100% of labour	Material only
Years 3–5	Material + 50% of labour	Material only
Year 6 onwards	Material only	Material only

Labour compensation may not exceed the labour cost stated on the original installation invoice. Material compensation is calculated pro-rata in all cases.

3.3 WEAR WARRANTY

Criterion	Threshold
Surface wear	Limited to wear on the surface of the boards. Complete loss of the decor layer over a minimum affected area of 1 cm^2, clearly visible from a standing position under normal lighting.
Gloss	Gloss reduction is **not** surface wear and is not a defect.
Surface scratches	Not covered.

3.4 LIFETIME STRUCTURE AND JOINT INTEGRITY WARRANTY

The products are free from manufacturing defects, except for minor colour deviations that cannot technically be avoided. The joints remain intact and the planks do not separate. Small gaps (up to 0.2 mm) may occur without unlocking and are not considered a defect.

4. WARRANTY CONDITIONS

This warranty applies only to indoor applications under normal use, at the original installation site, from the date of purchase.

- Installed with the i4F Drop-Lock system per the STANLEY Installation Guide, over a subfloor meeting DIN 18202 flatness (≤ 3 mm / 1 m).
- Under underfloor heating, the surface temperature must never exceed 27°C.
- Before installation, inspect the material for visible defects in daylight, colour or gloss; no claims for surface defects are accepted after installation.
- Incorrect installation voids the warranty. Retain proof of purchase.

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FLOORING
WARRANTY

5. EXCLUSIONS

Warranty claims do not apply to damage caused by, among others:

- Alkalis, hydrostatic pressure, expansion and contraction between planks/tiles.
- Exposure to extreme cold, heat or dryness.
- Irregularities in the subfloor, improper preparation or improper use of subfloor materials.
- Mould or mildew growth due to prolonged exposure to moisture.
- Adhesives, tapes, stains, scratches, gouges, burns, accidents or abuse; improper storage or handling; flooding and leaks.
- Sharp objects, animal claws/nails, and abrasive materials such as gravel or sand.
- Loss of gloss consistent with normal wear over time.
- Use of unsuitable installation tools or materials.
- Failure to follow STANLEY's installation and maintenance instructions.
- Floors installed in unsuitable locations; insect infestation after shipment; untreated factory surfaces.

6. RECOMMENDATIONS

Use entrance or floor mats to prevent the ingress of dirt and moisture; mats must not contain octyl benzoate. Any floor covering may change colour under UV light; effective sun protection prevents discolouration.

7. MAKING A WARRANTY CLAIM

The customer must submit the claim with informative photographs and the original invoice showing the purchase date and dealer stamp, within 15 days of the defect appearing, in writing to the retailer who sold the material.
Area Floors reserves the right to inspect the affected floor on site or via a third party. If a defect is confirmed, the floor is repaired or replaced once; replacement material is of the same design and colour, or an equivalent alternative if unavailable. Labour costs are covered as set out in section 3.2. Claims are submitted using the STANLEY Warranty Claim Form.

8. LIMITATION OF LIABILITY

The warranty is non-transferable and applies only to the original purchaser. Information in brochures, datasheets and marketing materials is general and not binding. Representatives and dealers are not authorised to modify the warranty.

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